

Webinar FAQ

Below are some of the most frequently asked questions regarding the educational webinars that 3M offer to healthcare professionals.

If you still have a question, please contact your local 3M representative.

- **Is there a cost?**

No all webinars are free to view as they form part of our continuing education offering to healthcare professionals.

- **I have registered using my work email but, I haven't received the confirmation email.**

Please check your spam folder, failing that it could be that your employer has added restrictions on what employees in their Hospital can access online.

In this case you could register using your personal email and view at home or on a mobile device with no APP to download.

- **Are your webinars accredited?**

Yes, many of our webinars are CPD accredited and a certificate will be available to download from the platform if you have participated for the required number of minutes.

If a webinar has not received the approvers official accreditation at the time of the "live" broadcast. You will be notified via email when the certificate is available to download using the same registration link

- **What is the best browser to watch the webinar in?**

All browsers are compatible, but Chrome give the best viewer experience. Also, if you use VPN turning it off will enhance viewing.

- **How long will the webinar last and how long will the staff need to book off?**

Time varies but generally 1 hour and staff once registered can view retrospectively.

- **Can I forward the email invite to healthcare colleagues who would also find the webinar beneficial?**

Yes, we like to promote education to as many healthcare professionals as possible.

- **Can a group watch and still receive a certificate?**

Yes, you can view as a group and then at the end it will give you the option to enter each name and download the certificate.

- **I can't hear the speaker.**

Try refreshing your browser "F5"